

FENCE GUYS

Gate Operator Preventative Maintenance & Service Agreement

Description of Covered Equipment:
Make:

Serial Number:
Model:

Semi-Annual Maintenance Services

- Clean Operator Unit
- Inspect Battery Voltage
- /- Check/Adjust/Oil Drive Chain
- Check for Wear of Sprockets
- Check Safety Devices for Proper Voltage
- Change Entry Code (if requested)
- Change Remote Code (if requested)
- Check Gate for Wear/Tear Damage
- Grease Rollers/Hinges
- Lubricate All Moving Metal-to-Metal Contact Points
- Check & Adjust Set Screws
- Check & Adjust Photo-eye
- Change Batteries in Wireless Devices Annually

- Change Batteries in Remotes Annually
- Inspect and Test Limit Switches
- Inspect and Clean Control Panel/Enclosure
- Check Power Supply and Surge Protection
- Inspect Loop Detectors and Ground Sensors (if equipped)
- Test Manual Release Mechanism
- Check Gate Alignment and Track (for sliding gates)
- Inspect All Wiring and Connectors
- Check for Software/Firmware Updates (if applicable)
- Photo Documentation of Service

Contract Terms

This agreement covers the listed equipment for a period of one (1) year from the date of acceptance by Fence Guys. If this agreement is accepted after July, the service agreement will start in January of the following year. This contract can be cancelled at the end of the covered period by notifying Fence Guys of cancellation via email at Admin@FenceGuys.com. There are no refunds in the whole or part. Fees are to be paid 1 week prior to service; an email notification will be sent as a reminder. All service contract invoices are emailed out 1 month prior to the service. The service agreement is for the listed equipment only and does not cover fencing, gates, vandalism, Acts of God (such as lightning, flooding, hurricanes, tornadoes) and other damages out of our control. In the event the gate and or gate operator is impacted by a vehicle it does not and will not be a discounted callout. Customers will be billed in full for all repairs. This agreement does not cover remote transmitters, or the cost of parts not covered under warranty. In the event entry codes and remote coding need to be changed. These codes will need to be emailed prior to service. Any code changes outside of service schedule will be billed hourly plus drive time. The automatic gate operator and gate will be inspected for compliance with current ASTM F2200 and UL325 Standards.

Semi-annual Contract Terms:

Service Agreement paid **Bi-annually PER UNIT** January/July \$300

Additional calls for service will be billed at a discounted hourly rate of (2 hr.)

-\$62.50 per hr. At time of service + parts not covered under warranty

- If payments are made by Credit Card, a 3% processing fee will be applied

Customer Signature: _____

Date: _____

Please make checks payable to:

Fence Guys

2408 W New Hope Rd

Rogers, AR 72758